

## **QUICK FACTS REGARDING YOUR BENEFITS**

### **EBMC - YOUR CLAIMS ADMINISTRATOR FOR HEALTH/DENTAL (TPA)**

**FOR HOSPITAL PRE-CERTIFICATION, ELIGIBILITY,  
VERIFICATION OF COVERAGE AND CLAIMS QUESTIONS**

1-877-304-0761

#### **FOR NETWORK PROVIDERS:**

Medical Mutual SuperMed PPO Access 1-800-601-9208  
[www.supermednetwork.com](http://www.supermednetwork.com) (select SuperMed PPO Access, search Ohio)

or

Northwest Ohio Health Partnership  
[www.ohiohealthchoice.com/nwohp](http://www.ohiohealthchoice.com/nwohp)

#### **MEDICAL MUTUAL - OHIO MEDICAL CLAIMS SUBMIT TO:**

Medical Mutual of Ohio  
P.O. Box 94648  
Cleveland, OH 44101-4648

#### **MEDICAL MUTUAL - OUTSIDE OHIO MEDICAL, NORTHWEST OHIO HEALTH PARTNERSHIP MEDICAL, AND ALL DENTAL CLAIMS SUBMIT TO:**

Employee Benefit Management Corporation  
P.O. Box 9057  
Dublin, OH 43017-0957

**CLAIM FORMS IN HR:** Medical (Green) Dental (White)

#### **VIEW YOUR CLAIMS ONLINE:**

[www.ebmconline.com](http://www.ebmconline.com) Medical Plan Group #474

**PLAN # FOR HEALTH/DENTAL:** None

**SUBSCRIBER # FOR HEALTH/DENTAL:** Employee's social security number or unique ID

### **WHI/CATALYST - YOUR PRESCRIPTION DRUG CARRIER**

**FOR PRESCRIPTION QUESTIONS:**

1-800-207-2568

#### **SEND PAPER CLAIMS TO:**

WHI / Catalyst  
P.O. Box 141239  
Irving, TX 75014-1239

**MAIL SERVICE PHARMACY FORM IN HR OR ONLINE:** [www.WalgreensHealth.com](http://www.WalgreensHealth.com)

**ID # FOR PRESCRIPTIONS:** Employee's social security number or unique ID

## **VSP - YOUR VISION SERVICE PLAN**

**FOR QUESTIONS OR TO FIND A DOCTOR:**

[www.vsp.com](http://www.vsp.com)

1-800-877-7195

## **EBMC - YOUR FLEXPLAN THIRD PARTY ADMINISTRATOR (TPA)**

**FOR QUESTIONS CONTACT:**

Jill Becker  
4789 Rings Road  
Dublin, OH 43017-1599

(614) 766-5800 x560  
(614) 766-0901 (fax)

**TO REQUEST FUNDS: FLEXIBLE SPENDING REQUEST FORM IN HR OR:**

[www.findlay.edu/offices/adminoffices/humanresources/forms.htm](http://www.findlay.edu/offices/adminoffices/humanresources/forms.htm)

## **TIAA-CREF- YOUR RETIREMENT PLAN CARRIER**

**FOR RETIREMENT QUESTIONS:**

Counseling Center:  
Automated Service:

1-800-842-2776  
1-800-842-2252

**OTHER NUMBERS YOU WILL NEED WHEN CONTACTING TIAA-CREF:**

Your Social Security number                      Contract # (On statements)

**TO VIEW ACCOUNT ONLINE, CHANGE ALLOCATIONS, ETC.**

[www.tiaa-cref.org](http://www.tiaa-cref.org)

## **CIGNA - LIFE AND LONG TERM DISABILITY CARRIER**

**FOR QUESTIONS CONTACT:**

Office of Human Resources

(419) 434-4528  
(419) 434-4871

## **VOLUNTARY BENEFITS**

**AFLAC OR GRANGE:**

Zahler and Associates

(859) 331-8588  
(859) 341-1300 (fax)

## **HUMAN RESOURCES PERSONNEL**

Robert Link, Business Manager, Director of Human Resources  
Carole Spurgeon, Payroll & Benefits Manager  
Shelley Brian, Human Resource Specialist  
Kim Henley, Payroll and Benefits Generalist  
Karen Lieb, Administrative Assistant

(419) 434-4528  
(419) 434-4871  
(419) 434-4776  
(419) 434-4804  
(419) 434-6964